



**DYFARNIAD_{MEWN}
ANSAWDD
CYDRADDOLDEB_{AC}
AMRYWIAETH**



promoting equality in housing
hybu cydraddoldeb ym maes tai



What's in a name?



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**QUALITY^{IN}
EQUALITY &
DIVERSITY
AWARD**



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quod erat demonstrandum

Meaning...

Thus it has been demonstrated



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Why have the QED Award?



**QUALITY,
EQUALITY &
DIVERSITY**
AWARD



What does good
look like?

The Benefit

The benefit of **working towards** the QED award is that you will:

- Have a clear understanding of what good looks like
- Have a framework to encompass your equality and diversity work
- Be able to galvanise staff energy and focus around equality and diversity



The Benefit

The benefit of **achieving** the QED ward is that you will:

- Improve the experiences of diverse tenants, customers and staff
- Have a clear framework and plan for continuous improvement
- Be able to use QED logo across your communications platforms
- Have your achievements and good practice highlighted



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The Benefit

You will also have evidence that you comply with regulatory requirements





What will the QED Award cover?



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Outcomes & Standards



- Outcomes



- Standards



- Indicators



Outcomes & Standards

1. A clear strategic approach is taken to achieving equality in everything that the organisation does

Standards encompass:

- Strategies which are clear, informed, responsive and monitored
- Standards relating to governance mechanisms

2. Services delivered are fair, don't discriminate and meet people's needs, continually responding to changes and challenges as they develop.

Standards encompass:

- Decision, policy making and delivery mechanisms (including equality and general policies, their impact, service monitoring etc)
- Equality scrutiny and challenge
- Procurement



Outcomes & Standards

3. All people are aware, access and have positive experiences of services delivered

Standards encompass:

- Accessible and tailored services and communications
- Specific look at hate crime and domestic abuse

4. As a result of engagement, the organisation is fairer and more responsive in how it works and what it does.

Standards encompass:

- Inclusivity and accessibility of tenant participation/engagement and engagement with external stakeholders



Outcomes & Standards

5. The organisation is an inclusive workplace with a culture which values, promotes and embraces equality and diversity.

Standards encompass:

- Staff training and awareness,
- HR policies, staff monitoring and engagement

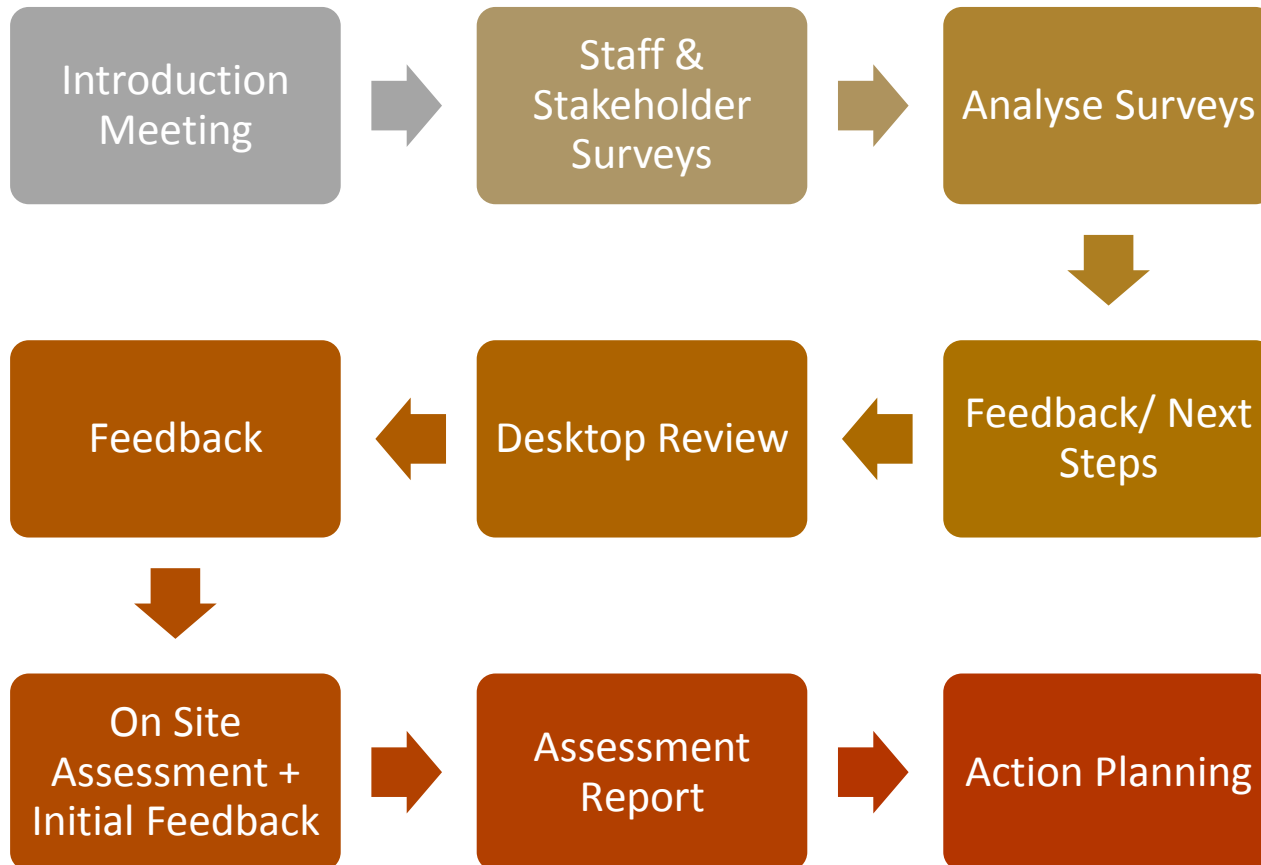


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How is this going to work?

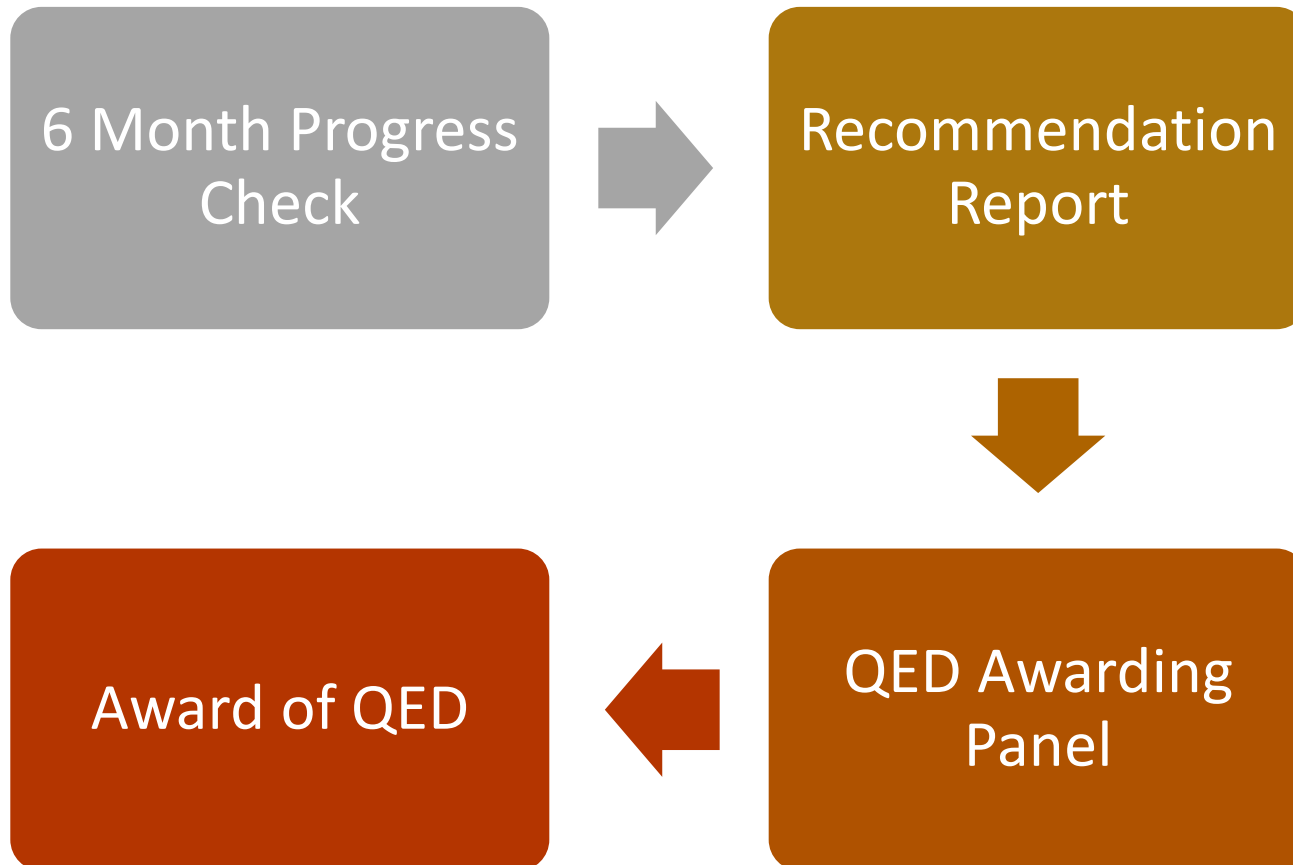
The process

Stage 1



The process

Stage 2





How much is this going to cost?

Fees are split into two stages

Stage	Member	Non-Member
1	£3,592.79	£4,670.63
2	£1,219.39	£1,585.21
Total	£4,812.18	£6,255.84

- Stage 1 covers the cost* of the assessment
- Stage 2 covers the cost* of the review of progress and final award
- There is no VAT chargeable on the fees

*(excluding expenses)



So far 5 organisations have signed up for the award
with others indicating an interest





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**The future's
bright when
you get E&D
right**



Any questions?