

Tai Pawb – organisational impact over the last five years

July 2026



promoting equality in housing
hybu cydraddoldeb ym maes tai

Organisational impact

Tai Pawb is a multi-issue housing charity working across the needs of all communities in Wales. Its work focuses particularly on people facing the greatest disadvantage, including disabled and older people, people on low incomes, lone parents, women, children and young people, people from ethnic minority communities, people experiencing homelessness, and tenants living in unsafe, unsuitable or insecure homes.

Over the past five years, Tai Pawb's policy and research work has provided evidence, specialist knowledge and practical recommendations to support better housing decisions. Alongside this services are provided to members in the form of training, consultancy, the Quality in Equality and Diversity Award (QED), Good Practice Guides and much more.

This work has already improved - and will continue to improve - the lives of tens of thousands of people across all communities in Wales as well as better use of public money.

Tai Pawb works towards a housing system that works for everyone to ensure that public money is spent wisely and effectively.

To do this, the team works with housing providers and charities in Wales to help raise their awareness, knowledge and confidence in delivering good homes for everyone in their community.

Impact

Over the last five years, Tai Pawb has provided training, information sessions and resources and good practice to **105,692** people.

We have also worked with **1432** people with lived experience to centre their views and experiences in the work.

This work increased awareness, confidence and skill in housing professionals as they respond to a wide range of issues. Examples of this include accessible housing, decarbonisation, tackling Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) in the housing sector, anti-racism, disability training and much more.

"Tai Pawb have been going for 20 years and they haven't walked away, haven't given up. It's easier to walk away when change is hard and to keep going is the hardest thing. I'm really, really grateful to the organisation for carrying on fighting for what is right." - Tenant

"Being a Tai Pawb member has been a great experience for our organisation. We have benefitted from training, network meetings and we have completed the QED accreditation with Tai Pawb. All of the Tai Pawb team have been hugely accommodating and always willing to provide helpful feedback and guidance, supporting us to always strive to do more as an inclusive employer and landlord." - CEO of a Housing Association

Improving housing rights and preventing homelessness. Tai Pawb has contributed research, legal analysis and housing expertise to work on a Right to Adequate Housing (RTAH) in Wales. The RTAH has prevention at its core; the more we can prevent people from being hospitalised from ill-health, unable to be discharged from hospital because of unsafe homes etc, the more the costs – both to public finances and to people's lives – can be saved.

Its evidence has also been used in the development of homelessness outcomes, Rapid Rehousing guidance and proposals for future homelessness legislation. This has included practical recommendations on dignity, respect, fair access to services and ensuring that housing systems respond to people's actual circumstances.

Making homes safer, more accessible and suitable. Tai Pawb has repeatedly highlighted the shortage of accessible and wheelchair-accessible housing for disabled and older people.

Drawing on direct engagement with disabled and older people, alongside its research, Tai Pawb helped build the case for a new duty to provide Accessible Housing Registers and for adapted homes to be allocated more effectively to those who need them. Better matching can prevent costly adaptations being removed when homes are allocated to people who do not require them, reduce the need to fund new adaptations elsewhere, support safer hospital discharge and help disabled and older people remain independent. Tai Pawb has also contributed technical evidence on accessible housing standards, building safety, the design and review of new homes, damp and mould, housing conditions and monitoring associated with the Welsh equivalent of Awaab's Law.



Supporting households facing financial hardship. Tai Pawb has provided evidence on rent affordability, service charges and tenant engagement as part of work on the Welsh social housing Rent Standard. Its research also supported the inclusion of flooring within the Welsh Housing Quality Standard, recognising the hardship caused when families move into homes without basic flooring. This work also demonstrated how limited public funds can be used much more effectively by reducing waste upon tenancy change. Tai Pawb has contributed practical evidence on homelessness prevention funding and barriers to accessing private rented housing, including guarantor requirements.

Ensuring women, children and young people are properly considered.

Tai Pawb raised evidence about the circumstances of women who may be sofa surfing rather than sleeping rough, so that the gender impact of homelessness policy could be properly assessed. It has also contributed expertise to public policy evaluations affecting care-experienced young people and to work ensuring that homelessness services recognise the different ways people experience housing insecurity.

Working with tenants' experiences to improve services. Tai Pawb's research into people's experiences of homelessness has been referenced in the Welsh Government's Ending Homelessness White Paper, by the Public Services Ombudsman for Wales and in wider housing and public health work. It has also supported the involvement of tenants with a wider range of experiences in housing discussions, helping public bodies and landlords test whether policies and services work in practice.

Preparing housing for future challenges. Research undertaken with the Open University has provided evidence on how decarbonisation and retrofit can affect different tenants, including preventing unintended consequences and impacts on communities such as disabled and older people. Tai Pawb has also contributed practical expertise to work on building safety, inclusive housing design and the opportunities and risks that artificial intelligence may create for fairness in housing decisions.

Anti-racism is one part of this wider body of work. Tai Pawb has supported housing organisations to respond appropriately to hate crime, improve the quality of housing and homelessness data, provide fair and lawful services. This work is about helping housing services meet their legal duties, treat people fairly and work effectively for the whole population.

Taken together, this record demonstrates practical public benefit: safer and more accessible homes, better use of adaptation and housing budgets, improved homelessness services, fairer treatment of tenants and stronger support for people facing poverty, disability or disadvantage.

For more information, please contact Amy@taipawb.org

www.taipawb.org